

1LINE *in* FOCUS

Tips & Updates for 1Line Users

1LINE.WILLIAMS.COM



HAPPY ANNIVERSARY 1LINE!



The 1Line system recently celebrated 15 years in-service for Transco and 16 years for Gulfstream. There have been many improvements to 1Line since 2002 and a lot of those recommendations have come directly from our customers. We are delighted to hear positive accolades from our User Forum members indicating that 1Line continues to be one of the top integrating business applications in the industry, but we are also continuing to refine 1Line and anticipate more improvements over the next several years.

USER FORUM

Transco hosted its 1Line User Forum in October 2017. During this event, customers provided important feedback regarding 1Line performance and discussed possible enhancements to the 1Line system. Also during the two-day meeting, customers learned that some of their requested functionality already exists in 1Line. On the 1Line portal, there are numerous presentations and training modules that will allow you to take advantage of the many tools to help you manage your business. Transco's Info Postings page under 1Line > [Training](#).

The next 1Line User Forum is tentatively scheduled for the first quarter of 2019. This date may fluctuate based on the implementation date of future 1Line enhancements. If you would like to be eligible to participate in the next 1Line User Forum please contact your Transportation Services Representative.

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MARKETING SERVICES DIRECTORY [Click here.](#)

NOT SURE WHOM TO CALL? [Click here.](#)

COMMITTED TO CONTINUOUS IMPROVEMENT



Mike DiCarlo

Manager, 1Line Support

I'm pleased to share another successful year for 1Line with our readers. We've implemented many hardware and software upgrades over the last year and have several planned for the remainder of 2018 and 2019. Some of the projects implemented have had a direct impact on our shippers and operators while others, hopefully, you did not notice at all. I'd like to share the successes of our completed projects and provide insight on our future plans.

We've had several major upgrades which have been relatively invisible to our system users. On the night of Jan. 13, the entire 1Line system was moved permanently from Houston to our newest data center in northeast Oklahoma. The 1Line system was down for more than seven hours overnight to complete the transition.

The move to the new data center increased 1Line performance. Some of you may have noticed that the daily allocations, balances, and invoice information is regularly available by noon for the previous gas day. This is almost an hour improvement from this time last year.

The software upgrades that the users may have not noticed are complete rewrites to our scheduling engine and capacity model. These total overhauls will allow us to respond quicker to user issues concerning contracts, capacity release, and gas scheduling.

The new scheduling engine and capacity models were deployed in March 2018 and had little to no impact on most capacity holders. The seamless transition to the new versions are the culmination of a three-year project that will position 1Line to add functionality quicker and with fewer errors.

1Line users have seen the impact of many other 1Line changes during the past year. EContracting for open access storage rate schedules has now been available since fourth quarter of 2017. We have seen

the utilization of eContracting grow with 96% of the new firm contracts executed electronically since September 2017. We have also made changes to the contracts rights pages to simplify and introduce more information for our capacity holders. I encourage all shippers to visit the new Available Scheduled Quantity by Location page. This page now shows all traditional, non-traditional, and secondary delivery points on a shipper's contract. Additional filters have been added for business associates to view all delivery location rights at one time by their Service Requestor (Prop) ID or by a location ID. The new contracts rights pages have been implemented far in advance of any priority of service changes so our capacity holders can view and get accustomed to seeing their contracts rights at delivery locations.

We'll be changing the Zones 5 and 6 pooling rules on Oct. 1, 2018, to begin charging zonal commodity and fuel leaving the pool instead of entering. This will make all market area pools consistent on Transco.

Gulfstream capacity holders will see new functionality in the fourth quarter of this year when we roll out the MDQ Calculate in nominations and the Segment Audit report.

Our Zone 6 shippers are encouraged to begin testing the new nomination "Route" functionality in our 1Line customer testing environment. If you are not familiar with this new required functionality, please reference the new Atlantic Sunrise Route Nominations section of this newsletter.

The changes for priority of service are in full development right now. Proceeding with the implementation of the changes to no-notice swings at delivery locations will be dependent on the FERC ruling in RP18-314. The remainder of 2018 will continue to be a busy time for 1Line changes.

Thank you to everyone who has contributed to make 1Line the premier gas scheduling system in the industry and thank you for your continued feedback. Together we will continue to make 1Line faster, more secure, more stable, and add more functionality than any other integrating business application.

NEW ATLANTIC SUNRISE ROUTE NOMINATIONS

ABOUT THE PROJECT

The Atlantic Sunrise (ASR) Project will connect producing regions in northeastern Pennsylvania to markets in the Mid-Atlantic and southeastern interstate pipelines. The expansion will add 1.7 Mdt/d of pipeline capacity to the Transco system. The project will consist of compression and looping of the Transco Leidy Line along with a greenfield pipeline segment known as the Central Penn Line (CPL). On September 1, 2017, Transco placed a portion of the project into service for 400 Mdt/d from River Road to Station 85. An additional 150 Mdt/d was put in place June 1, 2018. Transco expects mechanical completion of its Atlantic Sunrise project (1,700 MDth/d) in August 2018, with full service anticipated to commence in the second half of August 2018. The mechanical completion date is based upon current contractor schedules and may be affected by weather. We plan to provide an additional update on August 15, 2018.

IMPACTFUL CHANGES

ASR will provide multiple route options from points west of the Leidy diamond to/from points south of River Road along the mainline, therefore shippers will need to specify a route option during the nomination process. With three possible routes that may include the Central Penn Line, Leidy Line, or mainline, shippers receiving from or delivering to Zone 6 will need to designate their route, if applicable. The route option will be required if your Receipt/Delivery locations fall in Zone 6 where route options are available. The route option will not apply to nominations with Receipts and Deliveries in Zone 1 through Zone 5 or in certain Zone 6 areas that does not require a route.

There will be three Directional Routes as seen in the Route Option Map:

- Non-CPLS – Transaction moves ON the mainline or Leidy Line
- South-CPLS – Transaction moves DOWN (South) the Central Penn Line South to the mainline
- North-CPLS – Transaction moves UP (North) the Central Penn Line South to Leidy Line

RECOMMENDED STEPS TO TAKE

There are several helpful training documents on the Transco Info Postings page. Transco recommends that all EDI Shippers and Flat File users participate in testing prior to ASR full in-service. For EDI and Flat File CSV testing, please contact Phaedra Dinkins (713-215-4475) or Jenni LaBeth (713-215-2374).

HELPFUL LINKS

- [1Line external testing site](#)

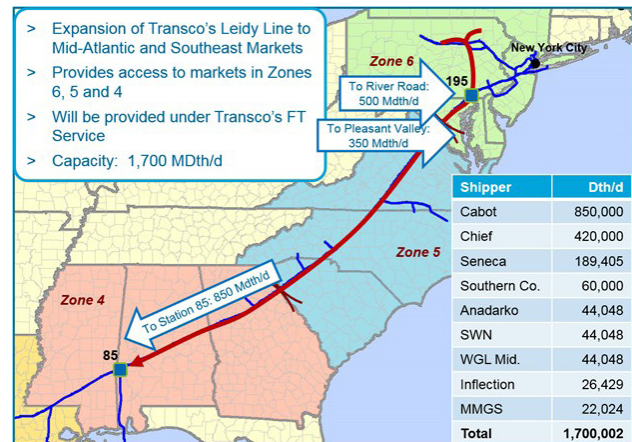
EDI Users

- [Nomination Changes \(presentation\)](#)
- [Nomination Changes \(webinar\)](#)
- [EDI & Flat File Specific](#)

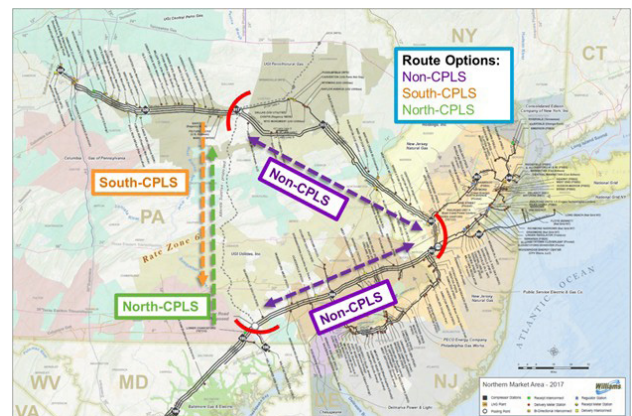
Non-EDI Users

- [Nomination Changes \(presentation\)](#)
- [Nomination Changes \(webinar\)](#)

ATLANTIC SUNRISE EXPANSION PROJECT (CLICK TO ENLARGE)



ATLANTIC SUNRISE ROUTE OPTION (CLICK TO ENLARGE)



TIPS AND TRICKS FROM YOUR REPS

The following tips & tricks were discussed with 1Line users during the 1Line User Forum in October 2017.



Louella Mott

Transportation Services Rep

The Bulk Update action allows the user to select one or more nominations on the Retrieve Nominations page and change the date and/or contract number, depending on the mode (Edit or Edit Create) that nominations are in when selected. If the nomination(s) selected were retrieved to the page using the Retrieve button, then only the Begin and End Dates can be changed via Bulk Update. If the Edit Create or the Create actions are selected then the contract is also editable, both on the page and, through Bulk Update. The Bulk Update action is often used for capacity release-related nominations where the user wants to maintain paths but change contracts and dates. More information can be found in the Nominations training module located [here](#).



Stacey Woolcock

Transportation Services Rep

Nine highly utilized 1Line pages (Retrieve Nominations, Pool Balancing Summary, View Supply Disagg Summary, PDA, Confirmations, Review/Select Scheduling Run-Contract View, LDC Quick View, Allocated Quantities and Monthly Summary) give users the ability to set custom page preferences. On these pages you are able to set defaults for dates, filters, and indicators by clicking "Preset Filters" next to the Actions Menu. Also, you can set the order of the columns and sort order of the data by clicking "Data Configuration Icon". More information can be found in the User Preferences training module located [here](#).



Liz Silvas

Transportation Services Rep

To create a self trade, from the Trade Summary page select the action Create Self Trade. This will take you to the Create Trade page and only show you your imbalances in the opposite direction as opposed to all imbalances. More information can be found in the Imbalance Resolution training module located [here](#).



Judy Hall

Transportation Services Rep

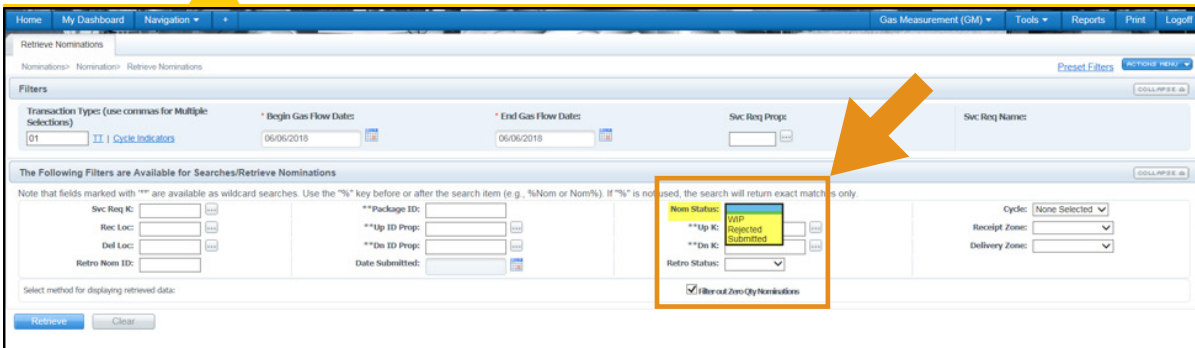
1Line offers the option to view the MDQ of your submitted nominations through the MDQ Calculate Page. To view the MDQ of a particular contract, or of all contracts, from the Retrieve Nominations page: 1) Set desired filters 2) Click Retrieve 3) Select nominations 4) Actions Menu > MDQ Calculate. More information can be found in the MDQ Validation training module located [here](#).



Charles Taylor

Transportation Services Rep

You can retrieve nominations based on the nomination status (WIP, Rejected or Submitted) using the filter "Nom Status". The filter is located in the middle portion of the Retrieve Nominations page.



APPROVED CHANGES TO MARKET AREA POOLING

On March 16, 2018, Transco filed with the Federal Energy Regulatory Commission (FERC) to change policies within the Tariff reflecting market area pooling in Zones 5 and 6. The intent behind these changes was to provide consistent treatment of transportation usage charges and fuel retention across all market area pools (MAPs). The filings were accepted by the FERC on April 17, 2018 as seen in Docket No. RP18-568-000 and will take effect Oct. 1, 2018.

BACKGROUND

Four of Transco's nine pooling locations are within Transco's market area. The four MAP points are: Station 85 Zone 4 Pool, Station 85 Zone 4A Pool, Station 165 Zone 5 Pool, and Station 210 Zone 6 Pool. The current policy for Zone 4 Pools is to assess usage fees and fuel out of the pools which was made effective in October 2012 (as seen in FERC Docket No. RP01-245).

At the Zone 5 and Zone 6 Pools, usage fees and fuel retention are currently applied only into the pools. This was designed to ensure that zonal fuel was always collected regardless of how the pool was supplied. If fuel was retained on the transactions leaving the pool then Transco would have under collected fuel due to the large amount of backhaul transactions leaving the Station 165 Zone 5 Pool and the 210 Zone 6 Pool.

Due to changes in flow direction, Transco filed in February 2017 (Docket No. RP17-451-000) that Zones 5 and 6 were now bi-directional and compression was being used to make southbound and northbound deliveries. As a result, on April 1, 2017, Transco began charging usage fees and fuel on both forwardhaul and backhaul transactions in Zone 5 and Zone 6. This eliminated the need to charge into the pools.

WHAT CHANGES HAVE BEEN PROPOSED AND APPROVED?

Because Transco began charging on both forwardhauls and backhauls in Zones 5 & 6, we no longer faced the risk that fuel would not be assessed on any portion of those zones. Effective October 1, 2018, Transco will begin to assess usage fees and fuel retention only out of the Zone 5 and Zone 6 Pools, instead of into.

WHAT OTHER EFFECTS?

- MAP crediting will no longer be necessary.
- Zone to Zone Imbalance page will be modified to remove the Pool and Non-Pool imbalance information used for crediting in the market area pools.
- Charges into the pools will be assessed based on the receipt zone. Therefore if the receipt is in the same zone as delivery there will be no charge.

CHARGE IN AND OUT		CHARGE OUT	
Zone 1	Pooling St. 30	Zone 4	Pooling St. 85 (OIA1)
Zone 2	Pooling St. 45	Zone 4A	Pooling St. 85
Zone 3	Pooling St. 50	Zone 5	Pooling St. 165
Zone 3	Pooling St. 62	Zone 6	Pooling St. 210
Zone 3	Pooling St. 65		
Zone 4A	Pooling St. 82		

PRIORITY OF SERVICE FILING

On Jan. 2, 2018, Transco filed its Priority of Service tariff changes (RP18-314-000). The filing was made to help clarify Transco's existing priority of service and capacity allocation provisions as well as consolidate these provisions in consecutive sections. Out of approximately 40 shippers, four shippers protested and raised a similar limited issue.

Due to their concerns and the complexity of the issues, FERC ordered a technical conference which was held on March 28, 2018.

At the technical conference Transco addressed the main concerns outlined in FERC's March 1 order. Transco explained how we operate no-notice service on our system, the treatment of transportation imbalances, and how the proposed Station 95 pool in Zone 4/ OIA 2 would benefit shippers. Transco was asked at the end of the conference to provide additional operational support addressing the needs to make the proposed tariff changes at this time rather than at a point into the future. Transco filed supplemental operational support along with the technical conference presentation with its initial comments on May 1 and asked for a ruling by July 1.

The March 28 technical conference presentation is available on Transco's Info Postings page under Customer Info/ Presentations or by clicking [here](#).

ON THE MOVE

RETIREMENTS



Diama Cortez retired from Williams on Feb. 8, 2018. She had been with the company for 35 years and 9 months. She was a leader in the Transportation Services teams and now spends her time travelling and adopting new hobbies.



Margaret Kleiner spent the majority of her career in Transportation Services. She was most recently on the 1Line weekend coverage team but before that she served as a Manager in Transportation Services

North. She retired after 31 years at Transco and now spends time enjoying the Rocky Mountains of Colorado.

NEW ADDITIONS



Eberé Osemele Bolton has over 10 years of natural gas experience in the retail energy and pipeline sectors. She has joined the Transportation Services South team primarily covering weekday evenings.



Michael Cahill joined Williams in February 2018 and works in the Transportation Services North team primarily in weekend and evening 1Line coverage.



Mary Daly joined Williams in January 2018. She comes to Williams with more than nine years of experience in the natural gas retail marketing and scheduling industry.



Irma Glover comes to Williams with more than 10 years of industry experience and has worked for several marketing firms.



Ross Haggard comes to Williams with eight years of experience in the commodities business. His most recent experiences were focused on natural gas scheduling and trading.



David Koch is currently in his first rotation of the Williams' Professional Development Program. He was an intern in Business Development for Transco prior to joining the Transportation Services North team in January 2018.

INTERNAL SHIFTS



Julian Arias is a former PDP rotational analyst in Commercial Operations and has most recently spent the last two years as a Team Lead for the North team. In April, he joined the South team as a Team Lead. Julian has been with Williams for more than eight years.

1LINE TRAINING

To get the most out of 1Line, be sure to check out our comprehensive list of training resources, including introductory web-based sessions and fully customized customer-specific training. Also, we have extensive training modules, presentations and training videos. To view training material any time please visit the training section of our 1Line Portal ([Transco](#) or [Gulfstream](#)).

DISCONTINUED SERVICES

Based on customer feedback, Transco discontinued OFO phone blasts on April 3, 2018. Critical notices about OFO's will continue to be sent based on your email preferences. If you would like to update these preferences, contact your company's System Security Administrator or your TS Representative.

Due to the limited use of the 1Line mobile app, Transco will be discontinuing the platform in July. This will allow Transco to better utilize resources to improve your 1Line experience.

VERIFY YOUR INFORMATION

MAKE SURE YOUR 1LINE DATA IS ACCURATE AND UP-TO-DATE.

REMEMBER THE FOLLOWING:

- Ensure you are receiving important 1Line updates by confirming that your address, email and phone number listed on our Business Associates Contact page are correct.
- For security purposes, don't forget to update your user list when changes in your organization occur.
- Verify and update your payment address, bank account and invoice method preference. To view your current election, log into 1Line and click Customer Activities > Customer Information > Business Associate Details.

1LINE PLANNED RELEASE DATES

September 2018

November 2018

UPCOMING FEDERAL BANKING HOLIDAYS

Labor Day

Monday September 3, 2018

Williams' offices are closed

Columbus Day

Monday, October 8, 2018

Williams' offices remain open

Veterans Day (Observed)

Monday, November 12, 2018

Williams' offices remain open

Thanksgiving Day

Thursday, November 22, 2018

Williams' offices are closed

Christmas Day

Tuesday, December 25, 2018

Williams' offices are closed

Please note that our offices are also closed the day after Thanksgiving (Friday, November 23) and the day before Christmas (Monday, December 24). Representatives are always available on the weekends, evenings, and holidays. Transco contact information is available on the Transco 1Line Portal or by [clicking here](#).

SUGGESTIONS?

Help us make your 1Line experience second to none. Do you have feedback about the functionality of 1Line? If so, please share your thoughts with your [Transportation Services Representative](#). We sincerely appreciate your input as we strive to make 1Line the most user-friendly, effective EBB in the industry.